

Pick Up Information for Students Arriving to Vancouver International Airport

We are excited to be welcoming you to Canada and Delta School District. Please see below some arrival steps that will assist you.

1. Depart the plane and go to immigration. Text your family when you depart the plane.
2. If you have applied for a study permit, make sure you pick it up BEFORE getting your luggage.
3. Pick up your luggage on the carousel. Text your host family again.
3. Exit the luggage area and the airport. If you are arriving from within Canada, you must go downstairs first. Your host family will be standing underneath the overhead walkway. (If you miss seeing them, don't panic, they are there, you just couldn't see the sign. Try looking again.)
4. If you can't find your host family, go to one of the airport staff or volunteer at the information counter. It has a large sign saying "Information". Give this person the cell phone number for your host family (write on this sheet) or for your custodian – Karen Symonds at 604-396-6862. Have the person call the cell and we will connect you with your host family.

Don't worry at all, it is rare that you don't see your host family - they will also be watching for you.

Important contact numbers to keep with you for arrival:

24 Hour Emergency Phone 604 – 319-1713

- * Custodian (and Director of International Programs) Karen Symonds - 604-396-6862 (24 hours, 7 days a week)
- * Homestay Manager Brent Gibosn – 604-319-0493
- * International Programs Office 604-952-5366 (open Monday to Friday 8:00am to 5:00pm)
- * Dean Eichorn (District Administrator International Programs - High School Student Support) – 778-549-6891 (24 hours 7 days a week)
- * Claire George (District Administrator International Programs - High School Student Support) - 604-562-4064 (24 hours 7 days a week)

- * Anna Zhao (Chinese Support) - 604-790-9304
- * Elaine Chu - (Korean Support) - 778-988-6069
- * Akane Nishikiori - (Japanese Student Support) - 604-841-0123
- * Israel Aucca – (Portuguese/Spanish Support) – 604-230-0299
- * Tiana Pham – (Vietnamese Support) – 604-861-8876

- * Teri Gallant - 604-319-2575 (Homestay Coordinator - Delta Secondary)
- * Tania Hope – 604-612-1465 (Homestay Coordinator - Sands, Delview, North Delta Secondary)
- * Gillian Patrick - 604-612-4020 (Homestay Coordinator - South Delta Secondary)
- * Michele Ramsden – 604-329-0373 (Homestay Coordinator – Burnsvew, Seaquam)

Write your homestay family's name and phone numbers here:

Homestay Name

Phone numbers